

CRIME AND  
MISCONDUCT  
COMMISSION



QUEENSLAND

# Misconduct Mapping: Trends for the Twenteens

**Paul Collings**

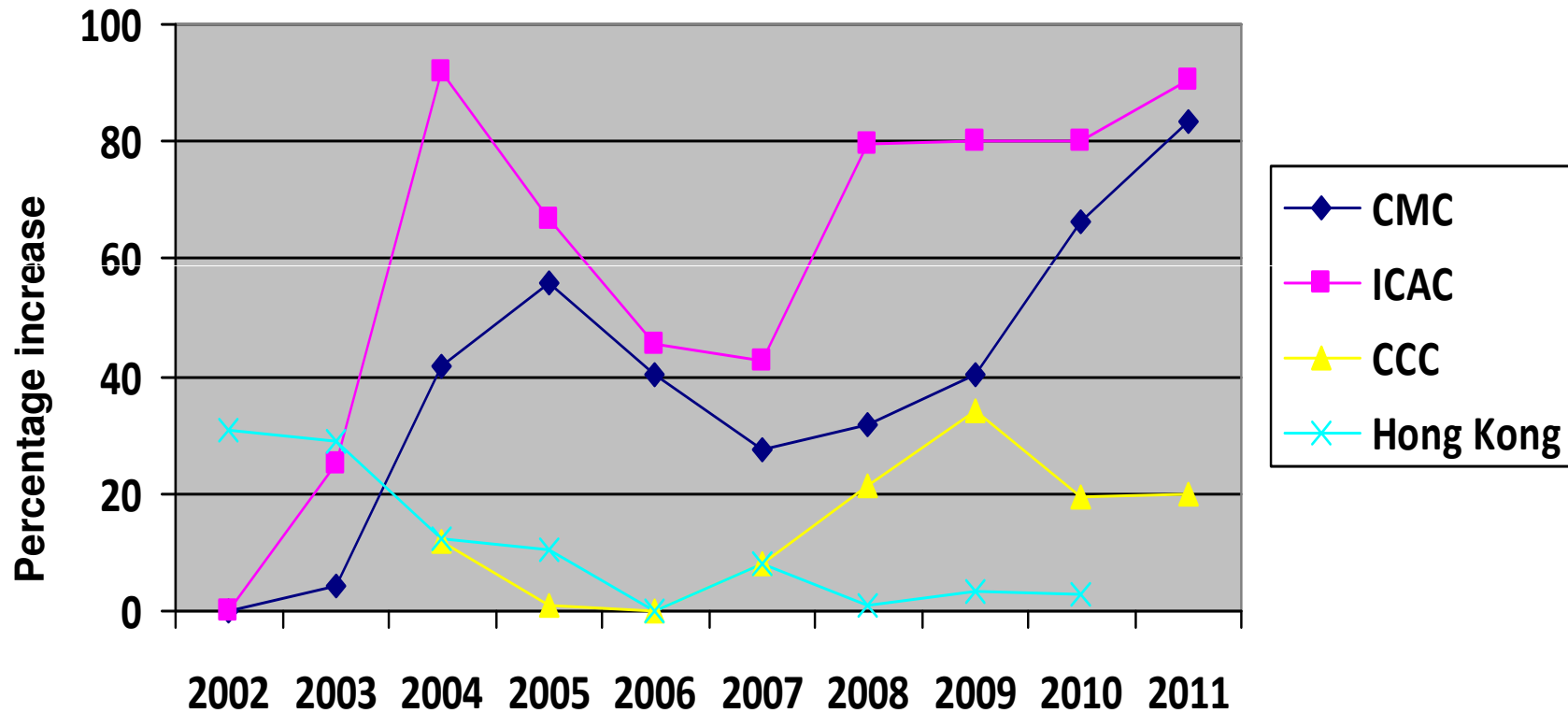
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# Complaint Trends - 10 year

## #1 - Complaints received 2002-2011

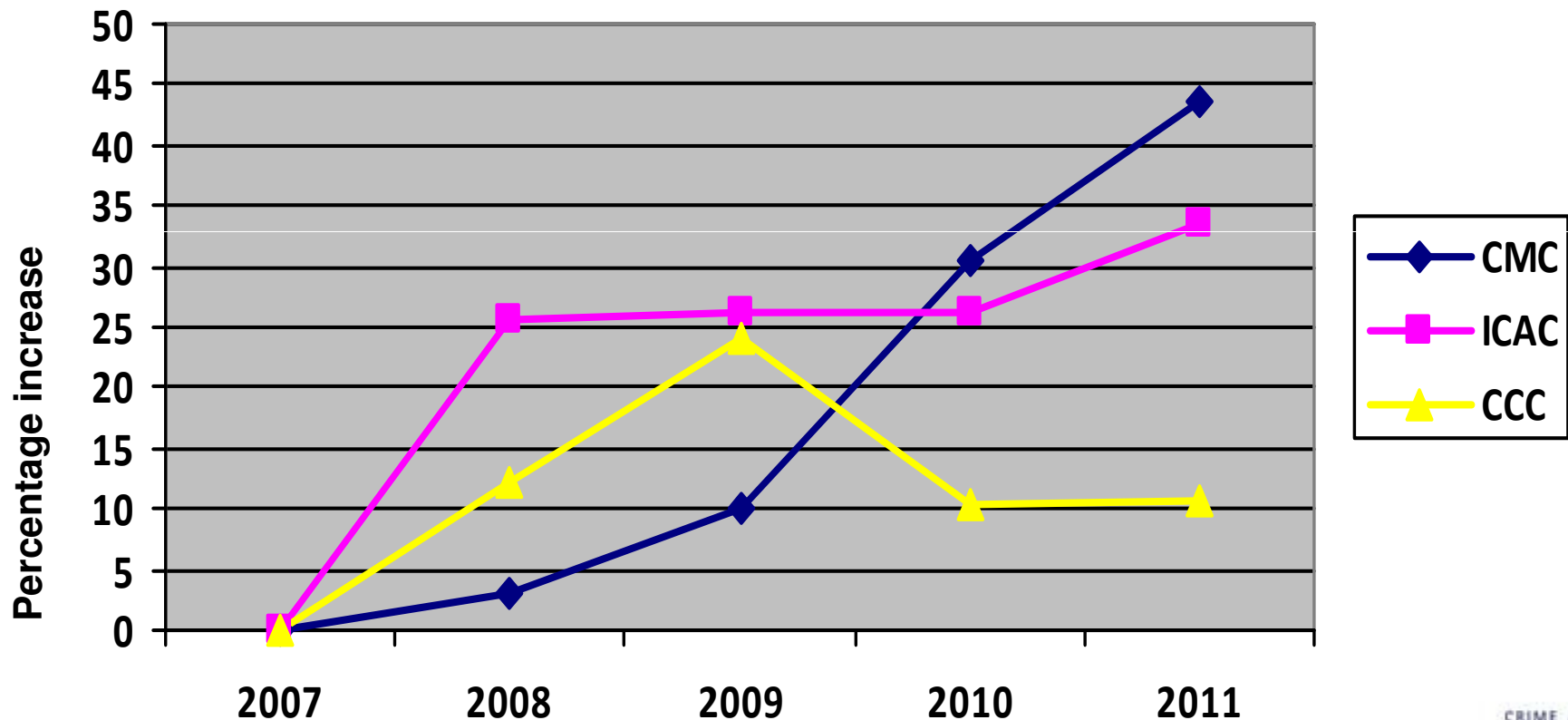


Baseline = Lowest recording; % variations above this.

SOURCE: CMC and ICAC *Annual Reports* 2002-2011; CCC *Annual Reports* 2004-2011; Hong Kong ICAC *Annual Reports* 2002-2010

# Complaint Trends - 5 year

## #2 - Complaints received 2007-2011

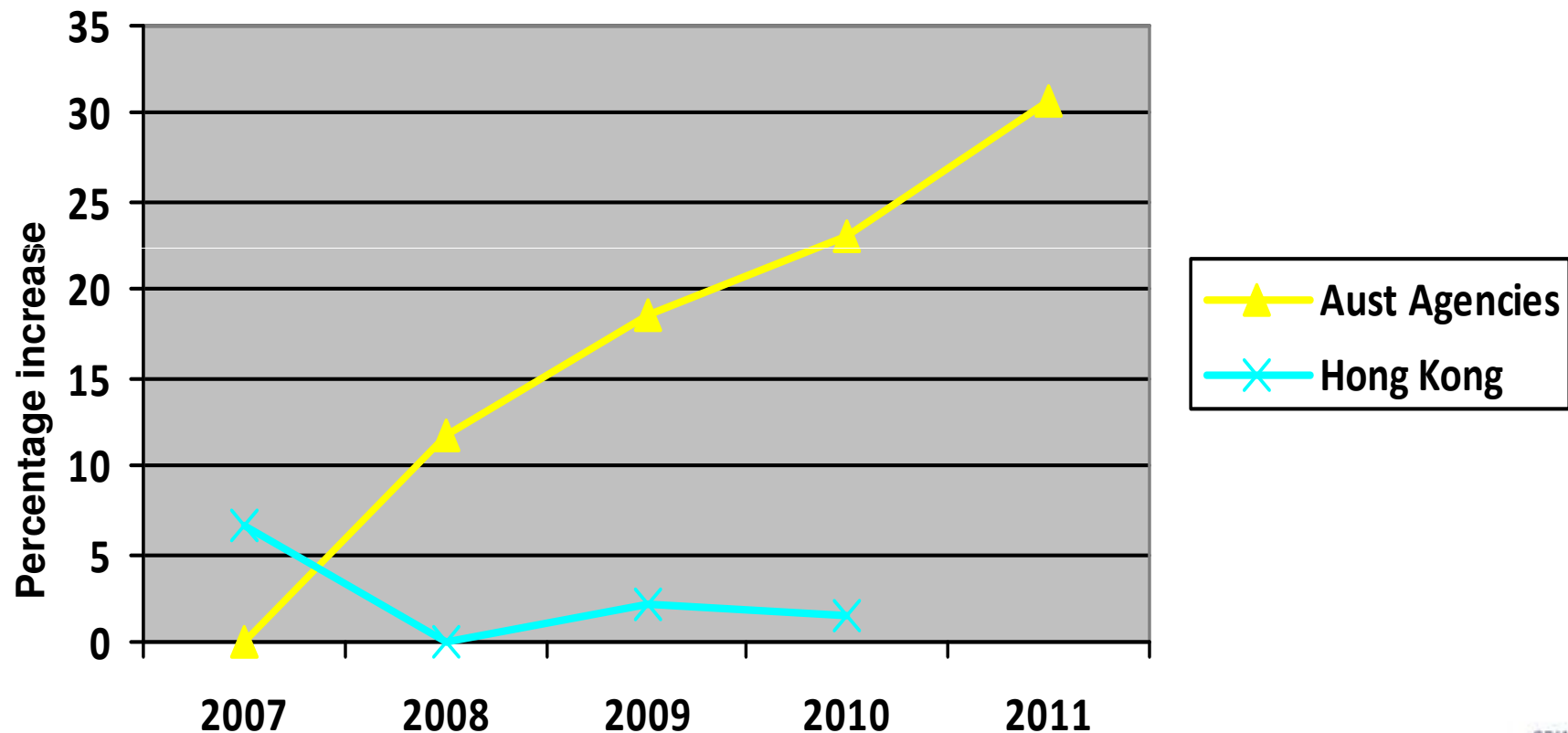


Baseline = 2007; % variations above this.

SOURCE: CMC , CCC and ICAC *Annual Reports 2007-2011*

# Complaint Trends - 5 year

## # 3 - Consolidated complaints received 2007-2011

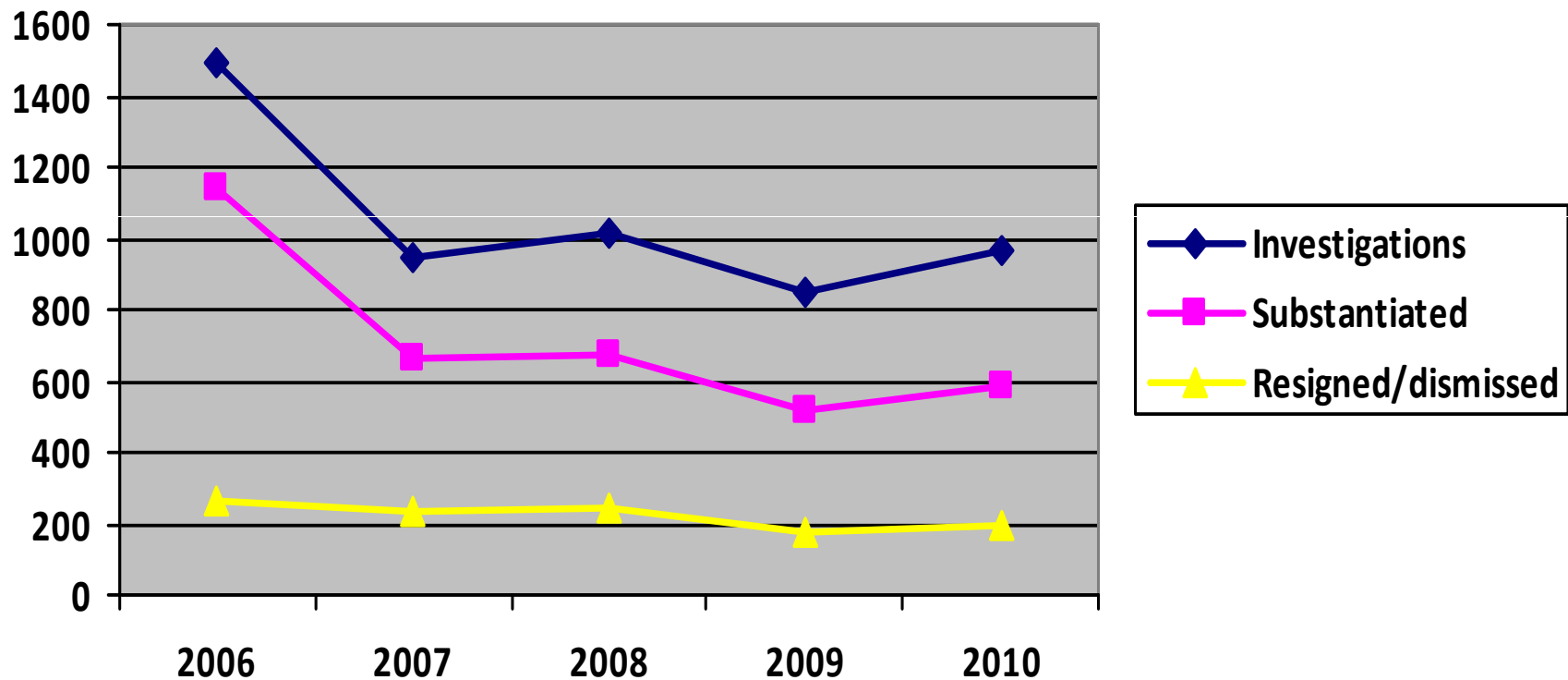


Baseline = lowest recording, % variations above this.

SOURCE: CMC , CCC and ICAC *Annual Reports* 2007-2011; Hong Kong ICAC *Annual Reports* 2007-2010

# Misconduct Trends - APS

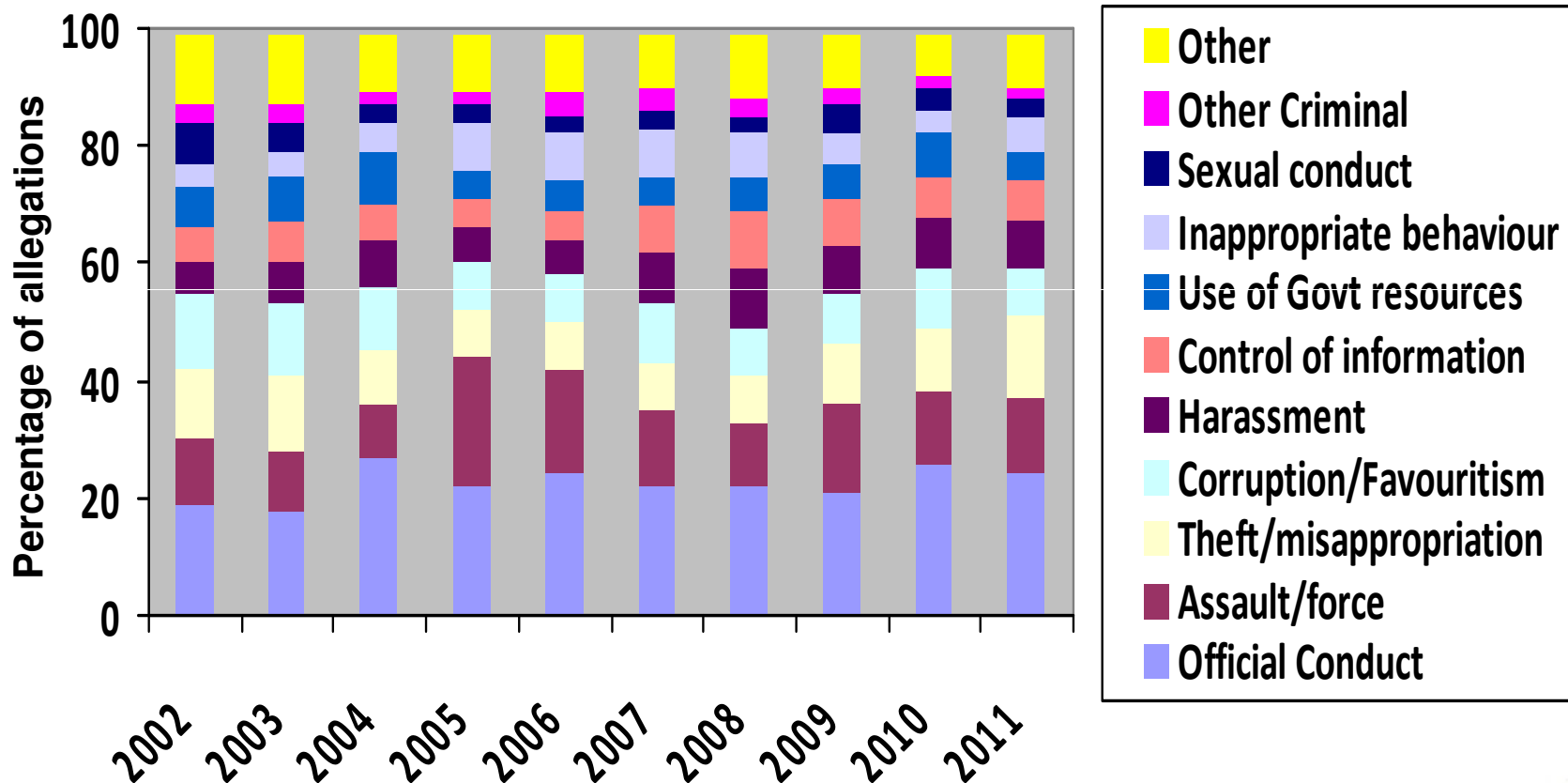
## #4 - APS Investigations and outcomes



SOURCE: APS State of the Service Reports, 2006-2010

# Types of misconduct

## #5 Allegations to CMC – Public Sector 2007-2011

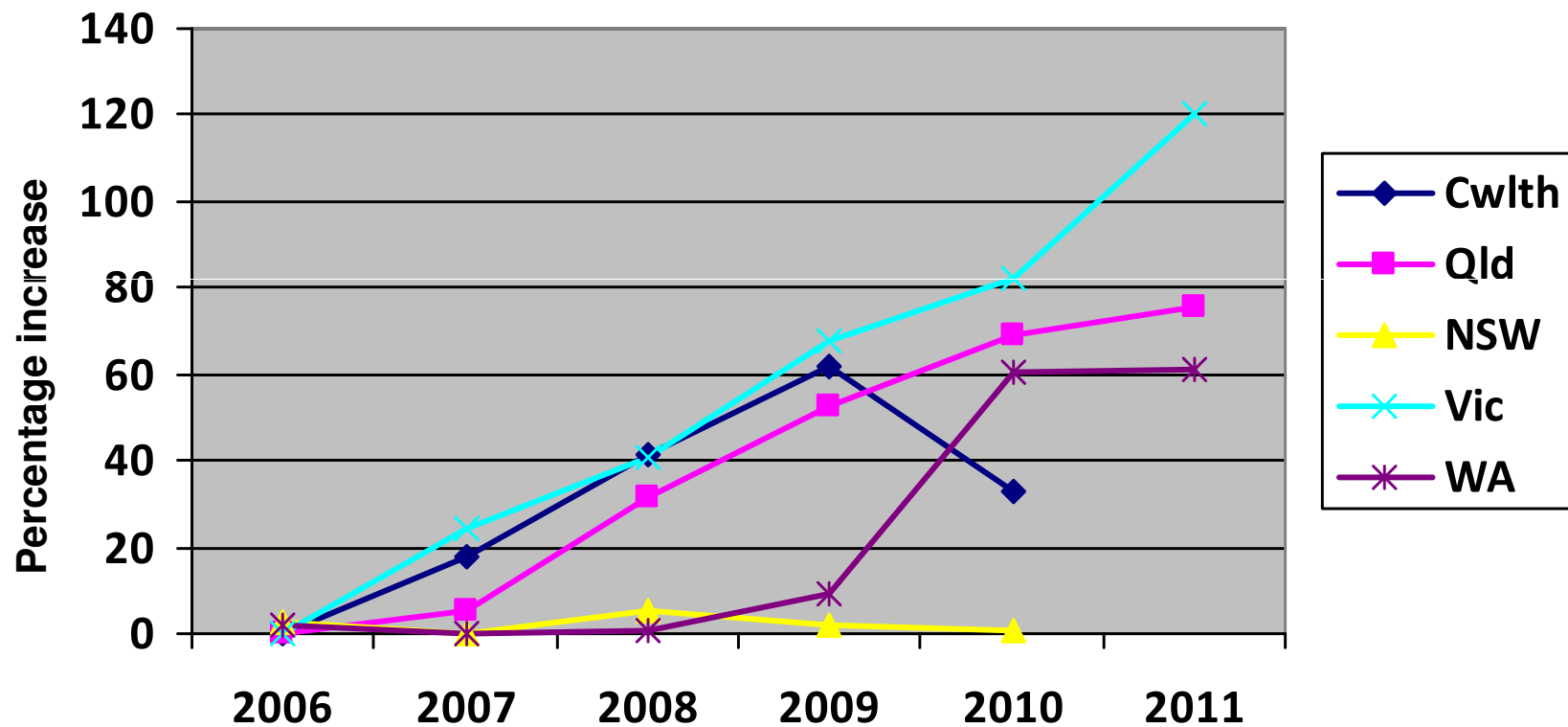


% of total allegations

SOURCE: CMC Annual Reports 2002-2011

# Willingness to complain

## #6 Ombudsmen - Thousands of contacts 2006-2011



Baseline = lowest recording, % variations above this

SOURCE: *Annual Reports 2006-2010 Australian and NSW Ombudsmen;*

*Annual Reports 2006-2011 Queensland, Victorian and Western Australian Ombudsmen.*

# Dissatisfaction

## Contributions

- Spin
- Leadership
- Pessimism
- Elections





# Growing awareness

## Better Standards

- Legislation
- Watchdogs
- Whistleblowers
- Integrity reforms



Social movements

Public discussion

# Implications

## Crystal ball



- Complaints ⬆
- Resources ⬆
- Misconduct ➡
- Fraud, bribes ⬆
- Bullying, nepotism ⬇
- GFC ➡



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Questions?

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